

Americas Virtual Meetup #2

Wednesday November 18th 2020

Meetup Agenda

- Welcome & Introduction
- Meetup Format / Schedule
- Outline of Today's Session
- Technical Presentation
- Q&A / Feedback





TODAY'S SPEAKER

PROFILE



Keith Rigg

Head of Pre-Sales Engineering
EMEA and Chief Architect

Keith is a multidisciplinary technologist / IT leader with 20+ years industry experience including significant systems integrations activities.

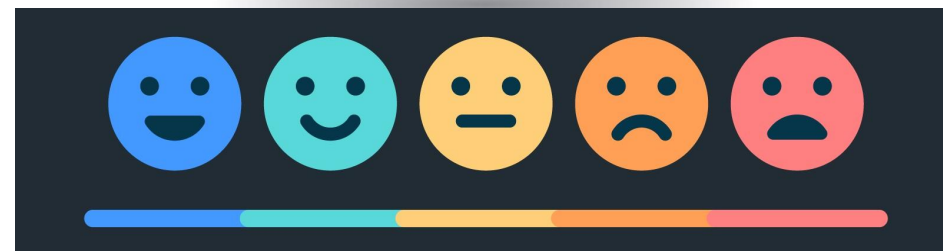
Customer focused and results driven – passionate about technology with a desire to implement innovative solutions that deliver real business value.

Format & Schedule

PARTICIPATION, FEEDBACK & FORWARD
SCHEDULE

FORMAT

PARTICIPATION, Q&A AND FEEDBACK



SCHEDULE

FORWARD SCHEDULE & THEMES

Ongoing Schedule:

- Wed Nov 18th ☐ #1 Recap & Demonstration Project
- Wed Dec 16th ☐ TBC...
- Wed Jan 13th ☐ TBC...

Topics/Themes:

- *Enablement, Best Practice & Top Tips.*
- *System Monitoring.*
- *Real-time Dashboards.*
- *Cloud Studio.*
- *Process Templates.*
- *???*
- *???*
- *???*
- *Advanced Usage?*



Today's Meetup

OUTLINE / OVERVIEW OF SESSION



OUTLINE

OVERVIEW OF SESSION

Session #1 Recap:

- Enablement services – what’s available & how to call on services...
- Best practices (incl. evangelism articles)
- RADpak – what it is & how to use it
- Top tips (12 tips & tricks)

Session #1 Continued:

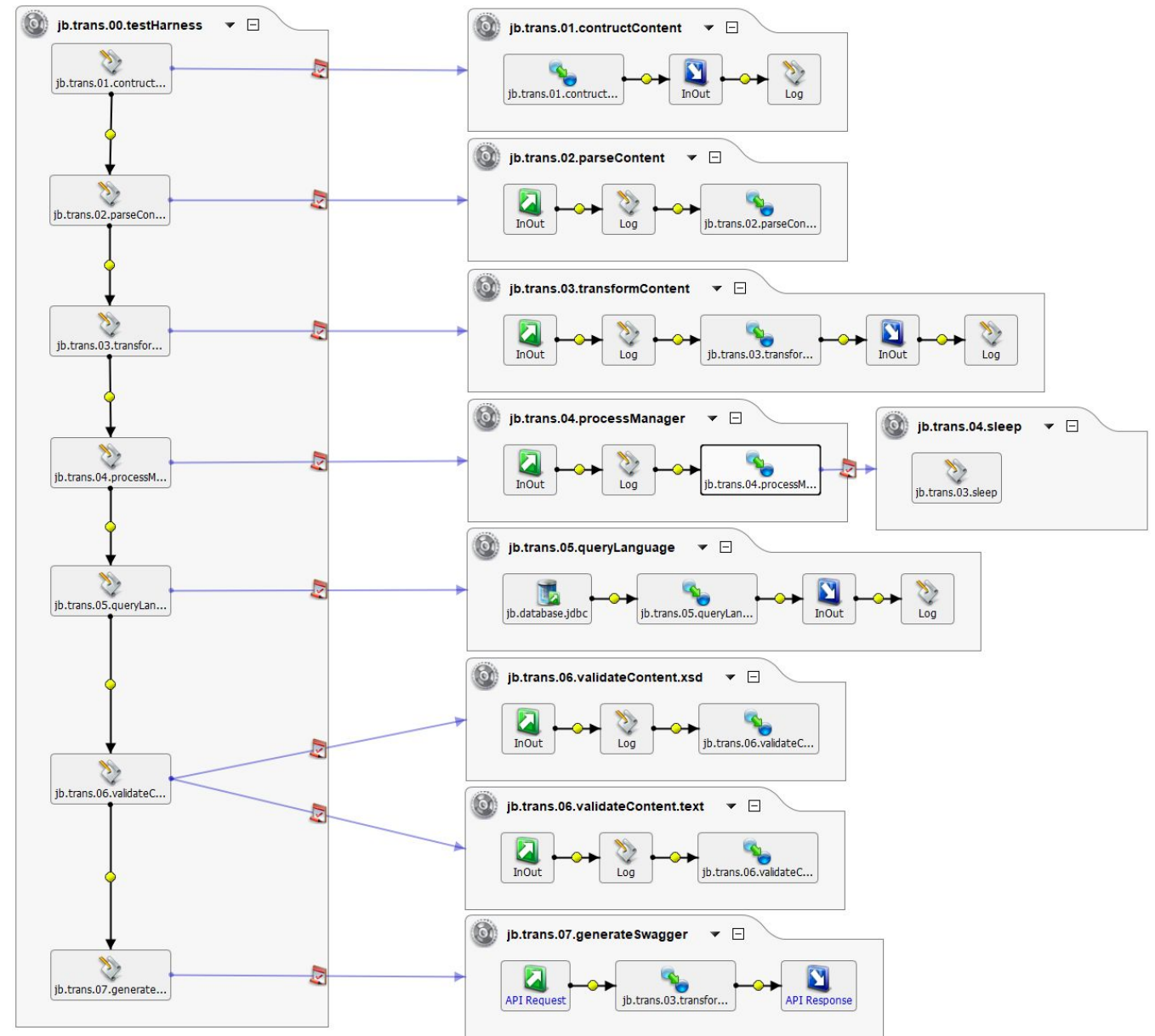
- 7 Role of the Transformation
- ETL pattern (including dynamic caching of checkpoint)

Demonstration Project:

- Cloud Studio version
- Design Studio version

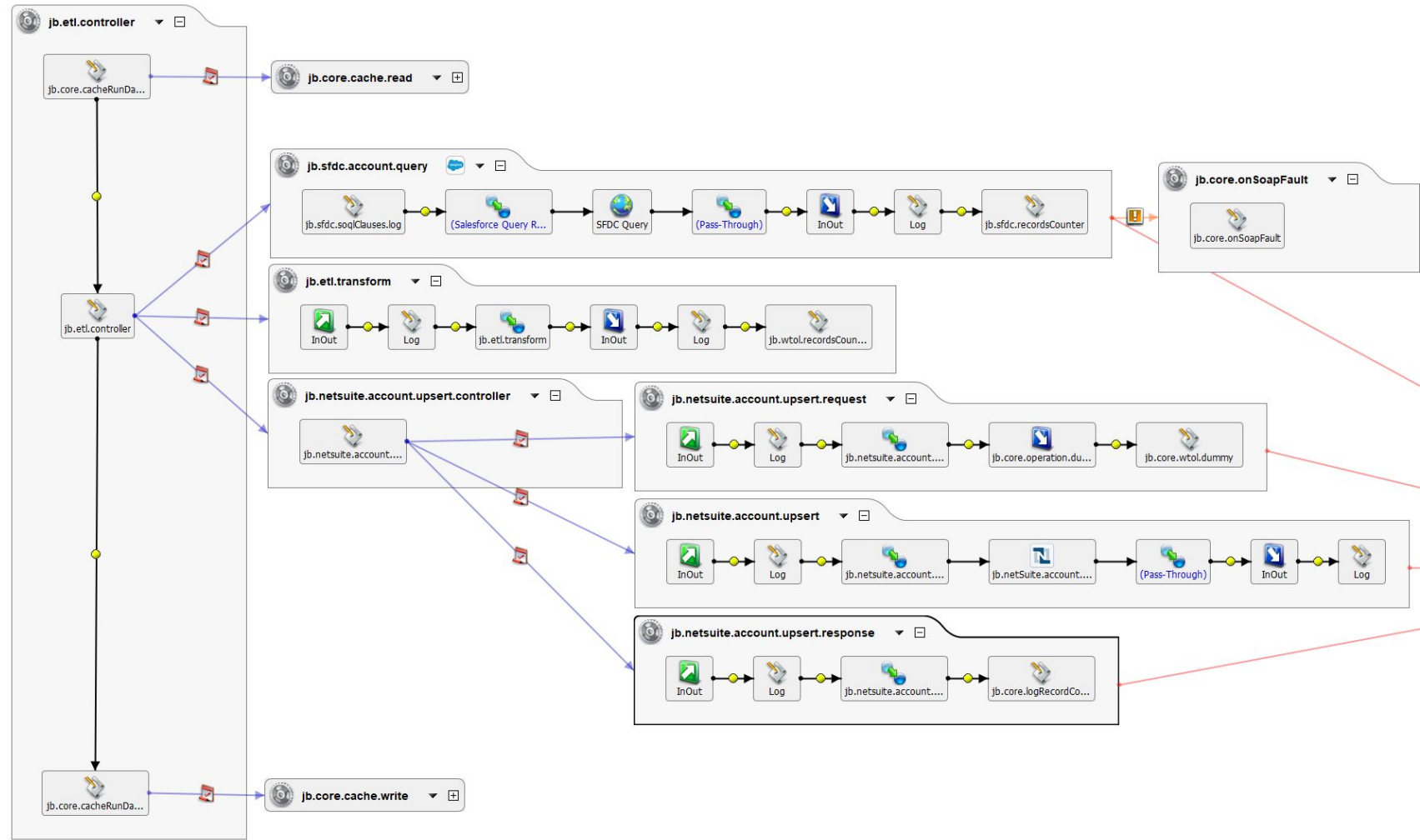
TOP TIPS ++

7 ROLES OF THE TRANSFORM



TOP TIPS ++

BEST PRACTICE ETL PATTERN



Demonstration Project

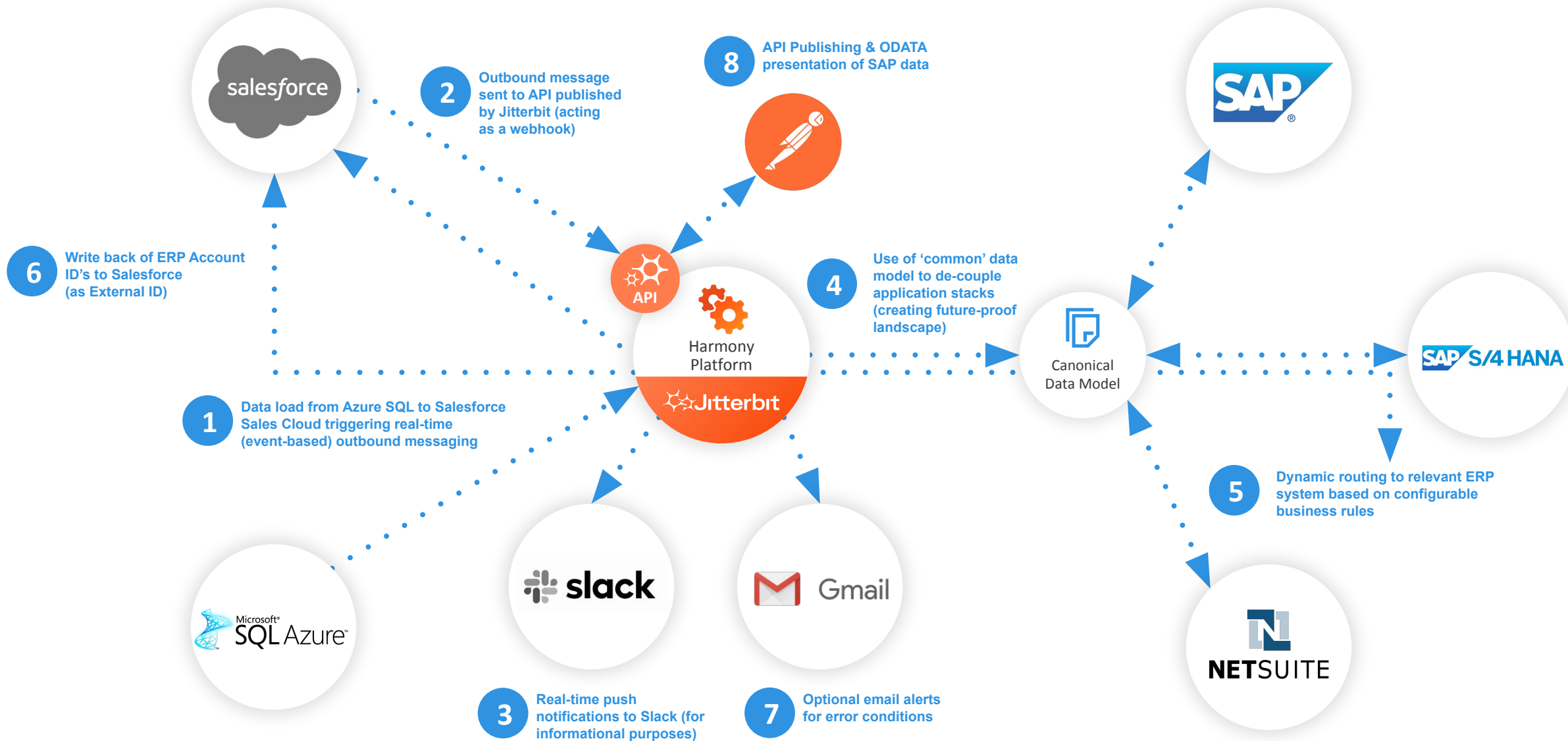
CLOUD STUDIO & DESIGN STUDIO

DEMO PROJECT

FEATURES INCLUDED...

1. Extract, Transform, Load (ETL) of data.
2. Event based real-time messaging.
3. Realtime push notifications.
4. Data abstraction via Canonical Data Model (aka Common Data Model).
5. Dynamic (rules-based) routing of messages.
6. Closed loop integration flows, supporting bi-directional synchronisation of data objects.
- ~~7. ODATA presentation of SAP data object via dynamic query.~~
8. Error logging & alerting.

NOTE: This is not an exhaustive list of Jitterbit's functionality – merely an example of a typical project which can be delivered quickly & effectively.



DEMO PROJECT

CLOUD STUDIO

The screenshot displays the Jitterbit Cloud Studio interface. The browser address bar shows the URL: `apps.emea-west.jitterbit.com/design-studio/projects/designer/6eed5984-a67a-46c5-aded-3cdf0b2167b1;from=%2Fprojects`. The page title is "Cloud Studio".

Left Panel (Navigation):

- Env: Keith-CloudStudio-Cloud
- WORKFLOWS | COMPONENTS
- 1.0 ETL Azure SQL to Salesforce
 - 1.0 Select Student ID's
 - 1.1 Upsert Salesforce Accounts
 - 1.2 Upsert Salesforce Contacts
 - 1.3 Enrich Message via API
- 2.0 Salesforce Webhook API
 - 2.0 Salesforce Webhook API
 - 2.1 Salesforce OBM Success
 - 2.2 Salesforce OBM Failure
 - 2.3 Salesforce Object Query
- 3.0 Flow Controller
- 4.0 Common Data Model
 - 4.0 Common Data Model
- 5.0 Push Notifications
- 6.0 Create Customers in ERP
 - 6.0 Create SAP Customer
 - 6.1 Change SAP Customer
 - 6.2 Upsert NetSuite Customer
 - 6.3 Update Salesforce Account
- 7.0 Success Actions
- 8.0 Failure Actions
- 9.0 Demo Clean-up
 - 9.0 Query Accounts to Delete
 - 9.1 Confirm Customer Exists before Delete
 - 9.2 Delete NetSuite Customer

Main Canvas (Workflow):

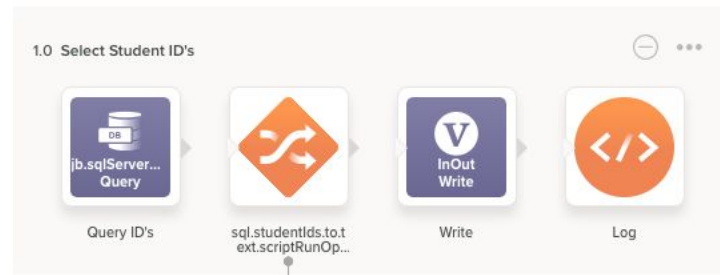
The workflow consists of four main steps:

- 1.0 Select Student ID's:** Query ID's (db) → sql.studentIds.to.t... (transform) → Write (V) → Log (</>)
- 1.1 Upsert Salesforce Accounts:** Query Account Data... (db) → salesforce.upsert.account.request... (transform) → Upsert Account (SFDC - keith... Upsert) → salesforce.upsert.account.respons... (transform) → Write (V) → Log (</>)
- 1.2 Upsert Salesforce Contacts:** Query Contact Data... (db) → salesforce.upsert.contact.request... (transform) → Upsert Contact (SFDC - keith... Upsert) → salesforce.upsert.contact.respons... (transform) → Write (V) → Log (</>)
- 1.3 Enrich Message via API:** (Partial view)

Right Panel (Connectivity):

Connectivity panel showing various connectors:

- API
- HTTP - RestCountries...
- HTTP - Slack Alert
- InOut
- jb.sqlServerMS.jdbc
- NetSuite JB Demo
- SAP
- SAP JB Demo
- SFDC - keithrigg.jitterb...
- Amazon Redshift
- Amazon S3
- BigCommerce
- BMC Helix Business...
- BMC Helix ITSM
- BMC Helix Operations...



Controller / looping operation.



Contact record related to Account record by 'capturing' the GUID of the newly created Account, and passing that ID in as part of the Contact Upsert.

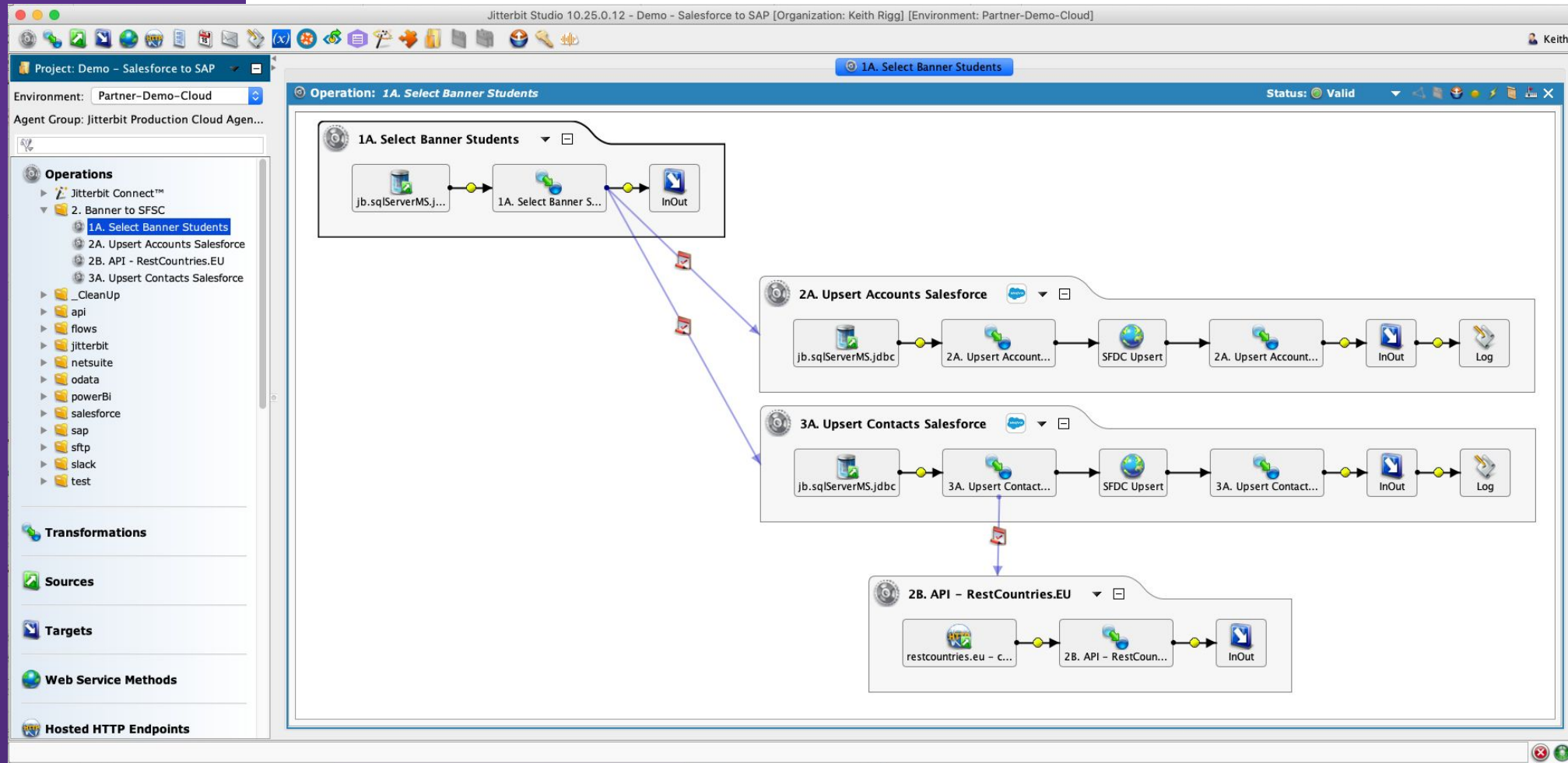


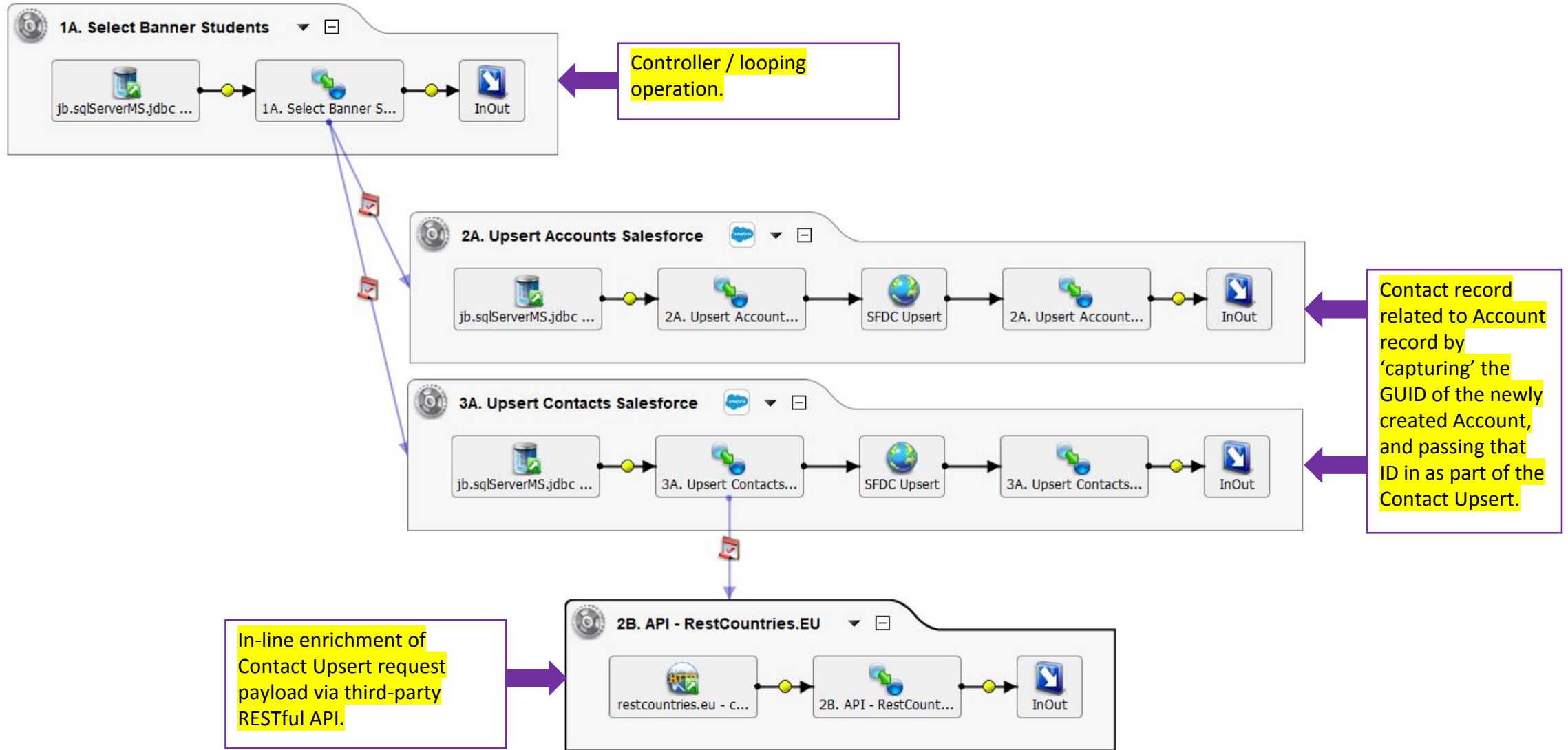
In-line enrichment of Contact Upsert request payload via third-party RESTful API.



DEMO PROJECT

DESIGN STUDIO





Event-based, real-time messaging using Webhook.

Error handling – On Failure, On Success, and On SOAP Fault.

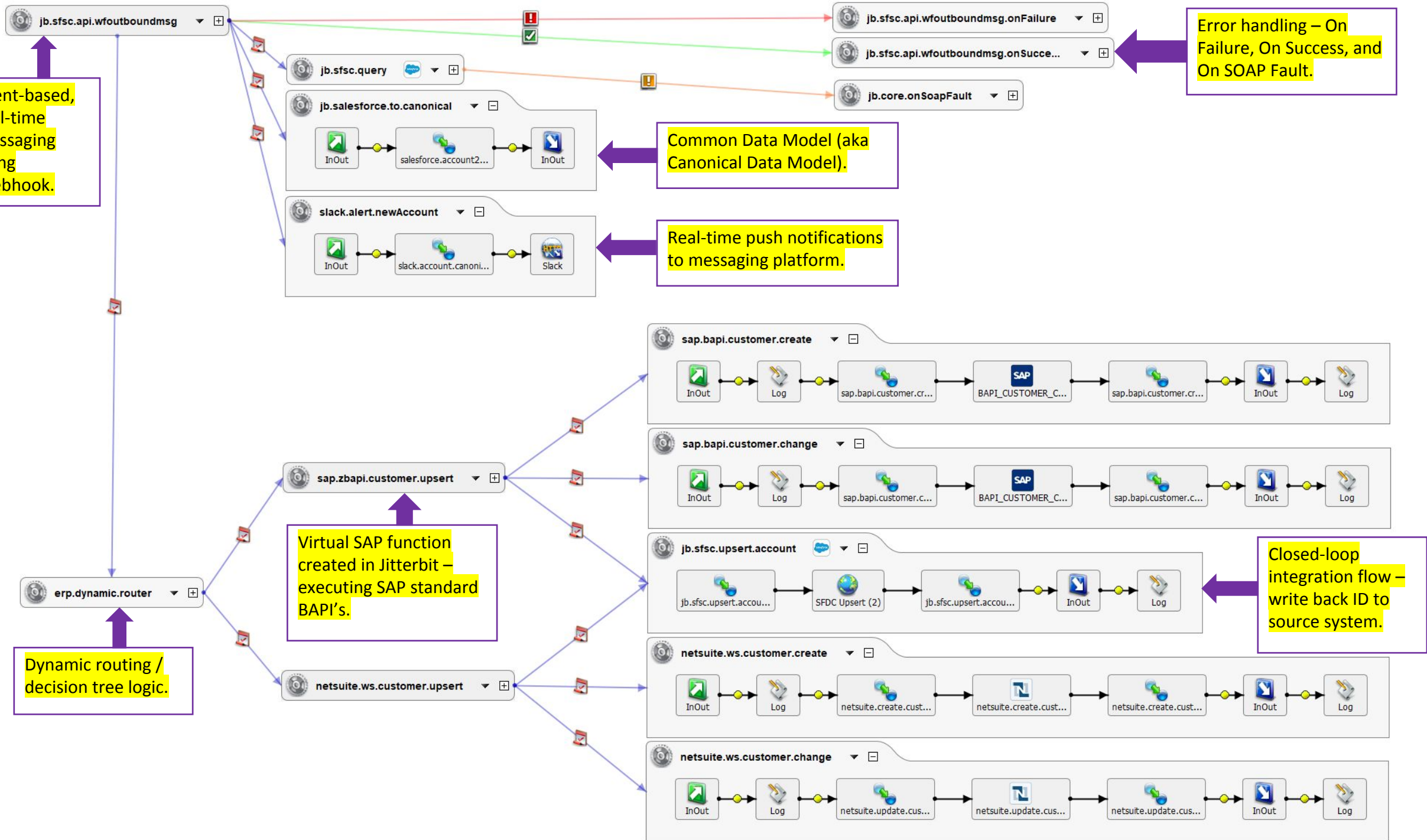
Common Data Model (aka Canonical Data Model).

Real-time push notifications to messaging platform.

Virtual SAP function created in Jitterbit – executing SAP standard BAPI's.

Dynamic routing / decision tree logic.

Closed-loop integration flow – write back ID to source system.



Q&A

QUESTIONS & FEEDBACK



Useful Links

- Tech Talks
 - <https://success.jitterbit.com/pages/viewpage.action?pageId=77107637>
- Jitterbit University
 - <https://university.jitterbit.com/#/login>
- Jitterbit Harmony Login
 - <https://apps.emea-west.jitterbit.com/identity/login>
- Success Central
 - <https://success.jitterbit.com/display/DOC/Jitterbit+SuccessCentral>



Mission

Empowering innovation and delivering exceptional experiences by connecting data, people, and processes.

Vision

To be the most sought-after partner, delivering best-in-class products and services connecting the world's systems.